

#### A School Partnership In Rural England

Motto: 'We Aspire to Inspire'

**Our Values** – using the initials of the names of the schools.

**K** – Kindness

**U** – Understanding

P - Patience

**H** – Honesty

L – Love

**B** - Boldness

#### **Social Media Policy**

#### **Document History**

Model Education People Model Policy (August 21) reviewed and approved by EHT for ASPIRE-Wide use March 2022. Approval noted at Federation GB 22 March 2022 Annual Review

The term 'school' refers to the schools in the ASPIRE Federation: Kingswood Primary, Ulcombe CE Primary, Platts Heath Primary and Leeds and Broomfield CE Primary. The term may refer to them jointly or individually.

At our two Church of England schools this policy will be delivered through strong links made to our Christian values:

#### **Leeds & Broomfield Church of England Primary School**

At Leeds & Broomfield we build strong foundations for all; to learn, flourish and fill their hearts with God's love. Everyone is important, valued and needed to make L&B grow. We give a quality all round nurturing education which develops the whole child; If the rain came we would not fall.

"As many hands build a house, so many hearts make a school."

(Matthew Ch 7 24-27)

RESPECT RESILIENCE EMPATHY CURIOSITY HONESTY

Our school Christian Values support the development of the children and all within the school and local community, giving the children and staff a positive outward looking view. The pupils and staff support and help each other and the local community enabling all to flourish.

We have explored the story of Matthew (Ch 7 24-27) showing curiosity, and the children felt empathy for the builder of the house on the sand, but said they must be resilient to try again. Jesus was honest with his followers and people followed and trusted him. The story continues showing how Jesus respected all and everyone who wanted to listen and learn could – no one was turned away. This high level of inclusion and respect is what makes Leeds and Broomfield a great school community to be part of 'many hearts make a school'.

#### **Ulcombe Church of England Primary School**

"Unity and diversity in the body – one body, many members."

(Corinthians Ch 12 12-27)

HOPE RESPECT ENDURANCE TRUST

At Ulcombe Church of England Primary School endurance plays an important role in both our social learning and cultural ethos, where children aspire to be the best they can be. Diversity is the key to our curriculum and opportunities to progress and succeed both academically and as individuals are provided – many members working in unity with respect for each other. Hope is at the heart of our school community and is explicitly shown by both children and adults in our school, regardless of where the path of life leads them. Through God's love and trust each individual learns the skills important for them but also adds value to the community as a whole.

We are Ulcombe Church of England Primary School and each one of us is a part of it!





# ASPIRE Federation Social Media Policy

# **Key Details**

Designated Safeguarding Lead (s): (Emma Hickling EHT, Emma Master HOS, Lynsey Sanchez HOS, Fiona Steer HOS, Naomi Coleman SENCO, Emma le Mar SENCO)

Named Governor with lead responsibility: (Claire Cakebread)

Date written/updated: (March, 2022)

Date agreed and ratified by Governing Body: (March, 2022)

Date of next review: (March, 2023)



## 1. Policy aims and scope

- This policy has been written by ASPIRE Federation, involving staff, learners and parents/carers, building on The Education People's social media policy template with specialist advice and input as required, taking into account the DfE statutory guidance 'Keeping Children Safe in Education' 2021, Early Years and Foundation Stage 2021 'Working Together to Safeguard Children' 2018 and the local Kent Safeguarding Children Multi-agency Partnership (KSCMP) procedures.
- The purpose of this policy is to safeguard and promote the welfare of all members of ASPIRE federation community when using social media.
  - o ASPIRE federation recognises that online safety is an essential part of safeguarding and acknowledges its duty to ensure that all learners and staff are protected from potential harm when using social media.
  - o As outlined in our child protection policy, the Designated Safeguarding Lead (DSL), Fiona Steer HOS is recognised as having overall responsibility for online safety.
- The policy applies to all use of social media; the term social media includes, but is not limited to, blogs, wikis, social networking sites, forums, bulletin boards, online gaming, apps, video/photo sharing sites, chatrooms and instant messenger apps or other online communication services.
- This policy applies to learners, parents/carers and all staff, including the governing body, leadership team, teachers, support staff, external contractors, visitors, volunteers and other individuals who work for, or provide services on behalf of the setting (collectively referred to as "staff" in this policy).

# 2. Links with other policies

- This policy links with several other policies, practices and action plans, including but not limited to: Anti-bullying policy
  - o Acceptable Use Policies (AUP)
  - o Behaviour and discipline policy
  - o Image use policy
  - o Child protection policy (including online safety policy)
  - o Code of conduct
  - o Confidentiality policy
  - o Curriculum policies, such as: Computing, Personal Social and Health Education (PSHE), Citizenship and Relationships and Sex Education (RSE)
  - o Data security
  - Mobile and smart technology



## 3. General social media expectations

- All members of the ASPIRE federation community are expected to engage in social media in a positive and responsible manner.
- All members of the ASPIRE federation community are advised not to post or share content that may be considered threatening, hurtful or defamatory to others on any social media service.
- We will control learner and staff access to social media whilst using ASPIRE federation provided devices and systems on site.
- Inappropriate or excessive use of social media during ASPIRE federation hours or whilst using ASPIRE federation devices may result in removal of internet access and/or disciplinary action.
- The use of social media or apps, for example as a formal remote learning platform will be robustly risk assessed by the DSL prior to use. Any use will take place in accordance with out our remote learning Policy.
- Concerns regarding the online conduct of any member of ASPIRE federation community on social media will be taken seriously. Concerns will be managed in accordance with the appropriate policies, including anti-bullying, allegations against staff, behaviour, home school-agreements, code of conduct, Acceptable Use Policies, and child protection.

#### 4. Staff use of social media

- The use of social media during ASPIRE federation hours for personal use *is* permitted for staff during break and lunch times when not on duty.
- Safe and professional online behaviour is outlined for all members of staff, including volunteers, as part of our *code of conduct acceptable use of technology policy*.
- The safe and responsible use of social media sites will be discussed with all members of staff as part of staff induction. Advice will be provided and updated via staff training and additional guidance and resources will be shared with staff as required on a regular basis. Any complaint about staff misuse of social media or policy breaches will be taken seriously in line with our child protection and allegations against staff policy.

# 4.1 Reputation

All members of staff are advised that their online conduct on social media can have an
impact on their role and reputation within the ASPIRE federation. Civil, legal or disciplinary
action may be taken if staff are found to bring the profession or institution into disrepute, or if
something is felt to have undermined confidence in their professional abilities.



- All members of staff are advised to safeguard themselves and their privacy when using social media. This may include, but is not limited to:
  - **o** Setting appropriate privacy levels on their personal accounts/sites.
  - **o** Being aware of the implications of using location sharing services.
  - Opting out of public listings on social networking sites.
  - Logging out of accounts after use.
  - Using strong passwords.
  - Ensuring staff do not represent their personal views as being that of the ASPIRE federation.
- Members of staff are encouraged not to identify themselves as employees of ASPIRE federation on their personal social networking accounts; this is to prevent information being linked with the setting and to safeguard the privacy of staff members.
- All staff are expected to ensure that their social media use is compatible with their professional role and is in accordance our policies and the wider professional reputation and legal framework. All members of staff are encouraged to carefully consider the information, including text and images, they share and post on social media.
- Information and content that staff members have access to as part of their employment, including photos and personal information about learners and their family members or colleagues, will not be shared or discussed on social media sites.
- Members of staff will notify the leadership team immediately if they consider that any content shared on social media sites conflicts with their role.

# 4.2 Communicating with learners and their families

- Staff will not use any personal social media accounts to contact learners or their family members.
- All members of staff are advised not to communicate with or add any current or past learners or their family members, as 'friends' on any personal social media accounts.
- Any communication from learners and parents/carers received on personal social media accounts will be reported to the DSL (or deputy) and HOS.
- Any pre-existing relationships or situations, which mean staff cannot comply with this
  requirement, will be discussed with the DSL and the HOS. Decisions made and advice
  provided in these situations will be formally recorded to safeguard learners, members of
  staff and the setting.
- If ongoing contact with learners is required once they have left the setting, members of staff will be expected to use existing alumni networks, or use official setting provided communication tools.

### 5. Official use of social media



Not all ASPIRE schools have an official social media channels.

Platts Heath have an official facebook page which is managed by a member of staff.

#### https://www.facebook.com/PlattsHeath/

- The official use of social media sites by Platts Heath only takes place with clear educational
  or community engagement objectives and with specific intended outcomes and the use has
  been formally risk assessed and approved by the executive headteacher prior to use.
- Official social media sites are suitably protected and, where possible, linked to our website.
  - Official social media channels have been set up as distinct and dedicated accounts for official educational or engagement purposes only.
  - Staff use setting provided email addresses to register for and manage official social media channels.
  - Leadership staff have access to account information and login details for our social media channels, in case of emergency, such as staff absence.
- Official social media use will be conducted in line with existing policies, including but not limited to anti-bullying, image/camera use, data protection, confidentiality and child protection.
- All communication on official social media platforms by staff on behalf of the setting will be clear, transparent and open to scrutiny. Public communications on behalf of the setting will, where appropriate and possible, be read and agreed by at least one other colleague.
- Parents/carers and learners will be informed of any official social media use, along with expectations for safe use and action taken to safeguard the community.
- Parents and carers will be informed of any official social media use with learners; any official social media activity involving learners will be moderated if possible and written parental consent will be obtained as required.
- We will ensure that any official social media use does not exclude members of the community who are unable or unwilling to use social media channels.
- Members of staff who follow and/or like our official social media channels will be advised to use dedicated professionals accounts where possible, to avoid blurring professional boundaries.
- If members of staff are managing and/or participating in online social media activity as part of their capacity as an employee of the setting, they will:
- Read and understand our Acceptable Use Policy.
  - **o** Be professional, responsible, credible, fair and honest, and consider how the information being published could be perceived or shared.



- Always act within the legal frameworks they would adhere to within the workplace, including libel, defamation, confidentiality, copyright, data protection and equalities laws.
- Follow our image use policy at all times, for example ensuring that appropriate consent has been given before sharing images.
- Not disclose information, make commitments or engage in activities on behalf of the setting, unless they are authorised to do so.
- O Not engage with any private or direct messaging with current or past learners or their family members.
- **o** Inform their line manager, the DSL (or deputy) of any concerns, such as criticism, inappropriate content or contact from learners.

#### 6. Learners' use of social media

- The use of social media during ASPIRE federation hours for personal use is not permitted for learners.
- ASPIRE federation will empower our learners to acquire the knowledge needed to use social media in a safe, considered and respectful way, and develop their resilience so they can manage and respond to online risks. Safe and appropriate use of social media will be taught to learners as part of an embedded and progressive safeguarding education approach using age-appropriate sites and resources.
- We are aware that many popular social media sites are not permitted for use by children under the age of 13, or in some cases higher. As such, we will not create accounts for learners under the required age as outlined in the services terms and conditions.
- Learners will be advised:
  - o to consider the benefits and risks of sharing personal details or information on social media sites which could identify them and/or their location.
  - o to only approve and invite known friends on social media sites and to deny access to others, for example by making profiles private.
  - o not to meet any online friends without a parent/carer or other appropriate adults' permission, and to only do so when a trusted adult is present.
  - o to use safe passwords.
  - o to use social media sites which are appropriate for their age and abilities.
  - o how to block and report unwanted communications.
  - o how to report concerns on social media, both within the setting and externally.
- Any concerns regarding learners use of social media will be dealt with in accordance with appropriate existing policies, including anti-bullying, child protection and behaviour.



- The DSL (or deputy) will respond to social media concerns involving safeguarding or child protection risks in line with our child protection policy.
- Sanctions and/or pastoral/welfare support will be implemented and offered to learners as appropriate, in line with our child protection and behaviour policy. Civil or legal action may be taken if necessary.
- Concerns regarding learners use of social media will be shared with parents/carers as appropriate, particularly when concerning underage use of social media services and games.

## 7. Policy monitoring and review

- Technology evolves and changes rapidly. ASPIRE federation will review this policy at least annually. The policy will be revised following any national or local policy updates, any local concerns and/or any changes to our technical infrastructure.
- We will regularly monitor internet use taking place via our provided devices and systems and evaluate online safety mechanisms to ensure that this policy is consistently applied.
   Any issues identified will be incorporated into our action planning.

# 8. Responding to policy breaches

- All members of the community are informed of the need to report policy breaches or concerns in line with existing ASPIRE federation policies and procedures.
- After any investigations are completed, leadership staff will debrief, identify lessons learnt and implement any policy or curriculum changes, as required.
- We require staff, parents/carers and learners to work in partnership with us to resolve issues.
- All members of the community will respect confidentiality and the need to follow the official procedures for reporting concerns.
- Learners, parents and staff will be informed of our complaints procedure and staff will be made aware of the whistleblowing procedure.
- If we are unsure how to proceed with an incident or concern, the DSL (or a deputy) or HOS
  will seek advice from the <a href="People's Education Safeguarding Service">People's Education Safeguarding Service</a> or other agency in
  accordance with our child protection policy.

